



FREQUENTLY ASKED QUESTIONS

WHY DO SOME OF THESE GAMES NOT WORK?

Game functionality issues stem from an incompatibility with a device or browser. Most of the time, switching to Google Chrome as your browser will correct the problem. If the issue persists, please submit a ticket by using the [HELP](#) link located in the top navigation bar.

WHERE CAN I FIND MY DRAWING ENTRY BALANCE?

You can view your current drawing entries by tapping on your name at the top of any page on desktop and by tapping the hamburger menu on mobile devices.

HOW DO I CHANGE MY EMAIL ADDRESS?

You can submit a request to have your registered email address changed by clicking on the [HELP](#) link located in the dropdown menu of the top navigation bar.

HOW DO I CHANGE MY PASSWORD?

You can change your password by clicking on [MY PROFILE](#) link, located in the dropdown menu of the top navigation bar, and entering your new password in the designated fields.



The Princess Casino Princess Players Advantage Great Cruise Voucher Giveaway
Sponsored by Carnival Corporation

Official Promotion Rules

**NO PURCHASE OF ANY KIND IS NECESSARY TO ENTER OR WIN. A
PURCHASE WILL NOT IMPROVE YOUR CHANCE OF WINNING.
VOID WHERE PROHIBITED BY LAW**

- 1. Promotion Summary:** The Princess Casino Great Cruise Voucher Giveaway promotion (the “**Promotion**”) is an online game play promotion sponsored by Carnival Corporation dba Carnival Cruise Lines, 3655 NW 87th Ave, Miami, Florida, 33178 (“**Sponsor**”) and administered by Engaged Nation Holdings LLC, 8950 W. Tropicana Blvd., Ste 3, Las Vegas, NV 89147 (“**Administrator**”). Entry into the Promotion begins on Monday, November 12, 2024, at 12:01am Pacific Time (“**PT**”) (the “**Start Date**”) and ends on Sunday, November 2, 2025 (the “**Entry End Date**”), with twelve intervening monthly entry periods (each a “**Monthly Entry Period**”) as detailed in Table 2, below, and with an associated monthly drawing at the conclusion of each Monthly Entry Period (each a “**Monthly Drawing**,” and collectively the “**Monthly Drawings**”). The period of time from the Start Date through the completion of all Monthly Drawings and the awarding of all Prizes shall be referred to as the “**Promotion Period**.” The Promotion is conducted at www.princesscasinosweepstakes.com (the “**Promotion Site**”) where eligible participants can play free online games (each a “**Game**”) with their performance resulting in entries into Monthly Drawings the prizes for which are vouchers (each a “**Voucher**”) for an eligible cruise (as defined in Rule 6) on Princess Cruise Line (excluding travel to/from the embarkation/debarkation port) (each a “**Cruise**”). The prizes in the Promotion, meaning the Voucher good for the designated Cruise, may each be referred to as a “**Prize**.”

In order to play games and earn entries on the Promotion Site, otherwise eligible entrants must have an activated account on the Promotion Site that is in good standing (“**Promotion Site Account**”) from their date of entry through the end of the Promotion Period. Some Princess Players Club Members will automatically have a Promotion Site Account created for them prior to the Start Date, and will only need to activate it by reviewing and accepting the Promotion Site terms on their first visit to the Promotion Site. If a Promotion Site Account has not been created for you, you may create a Players Club Member account by visiting the Promotion Site and following the on-screen directions to create a free account. Promotion Site Accounts and play/participation on the Promotion Site are subject to the Promotion Site Terms and Conditions which can be found at www.princesscasinosweepstakes.com/images/pdf/rules-terms.pdf (“**Administrator Terms**”). To the extent that there is any conflict between the Administrator Terms and these Official Rules, these Official Rules will prevail.

- 2. Dates:** Each Monthly Drawing will take place on or about the Drawing Date set forth as indicated in Table 2. Pacific Time shall control for purposes of the Promotion. Administrator’s computer shall be the official clock for purposes of the Promotion.

Table 2

Monthly Drawing Period	Monthly Entry Period Start Date (Pacific Time)	Monthly Entry Period End Date (Pacific Time)	Drawing Date
1	12:01 a.m. on November 12, 2024	11:59 p.m. on December 1, 2024	December 2, 2024
2	12:01 a.m. on November 12, 2024	11:59 p.m. on January 5, 2025	January 6, 2025
3	12:01 a.m. on November 12, 2024	11:59 p.m. on February 2, 2025	February 3, 2025
4	12:01 a.m. on November 12, 2024	11:59 p.m. on March 2, 2025	March 3, 2025
5	12:01 a.m. on November 12, 2024	11:59 p.m. on April 6, 2025	April 7, 2025
6	12:01 a.m. on November 12, 2024	11:59 p.m. on May 4, 2025	May 5, 2025
7	12:01 a.m. on November 12, 2024	11:59 p.m. on June 1, 2025	June 2, 2025
8	12:01 a.m. on November 12, 2024	11:59 p.m. on July 6, 2025	July 7, 2025
9	12:01 a.m. on November 12, 2024	11:59 p.m. on August 3, 2025	August 4, 2025
10	12:01 a.m. on November 12, 2024	11:59 p.m. on September 7, 2025	September 8, 2025
11	12:01 a.m. on November 12, 2024	11:59 p.m. on October 5, 2025	October 6, 2025

12	12:01 a.m. on November 12, 2024	11:59 p.m. on November 2, 2025	November 3, 2025
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3. **Eligibility:** The Promotion is open only to legal residents of the fifty United States and the District of Colombia, who (a) are twenty-one (21) years of age or older, (b) have internet access, and (c) have their own current and valid online Promotion Site Account (“**Eligible Entrants**”). Persons in any of the following categories are NOT eligible to participate or win Prizes in the Promotion: employees, officers and directors of Sponsor, Administrator, and any other parties involved in the administration, execution or fulfillment of the Promotion (all of the foregoing collectively “**Promotion Entities**”), as well as the immediate family members of such Promotion Entities (defined as spouse, parents, siblings and children; whether biological, adopted, step or in-law) and household members of any of the foregoing (whether related or not). This Promotion is subject to all applicable laws and regulations.
4. **How To Enter the Cruise Voucher Giveaway:** To enter the Promotion, Eligible Entrants may log in to their online account at the Promotion Site and complete any of the designated free Promotion games during the Promotion Period (each a “**Game Play**”). By achieving the goals specified on the Promotion Site for the Game Play, eligible entrants will earn entries (as specified on the Promotion Site) into the current and (unless they are selected as a winner) any remaining Monthly Drawings for a chance to win a Prize, as described in Rule 6, below. Non-winning entries will roll over into subsequent Monthly Drawings remaining in the Promotion Period. (Note that while non-winning entries roll over into subsequent Monthly Drawings, if any; each Eligible Entrant may only win one Prize during the Promotion Period, and once they have been notified as being a Potential Winner, they are no longer eligible to win any remaining Prizes even if another entry they earned is selected.)
5. **Cruise Voucher Giveaway Drawing Details:** Three (3) potential winners (each a “**Potential Winner**”) will be selected at random from among all eligible entries received for each Monthly Drawing, to be held on or about the Drawing Date specified in Table 2. The first selected Potential Winner in each Monthly Drawing will be for a First Prize (as detailed in Rule 6, below), and the second and third selected Potential Winners in each Monthly Drawing will be for a Second Prize (as detailed in Rule 6, below).
6. **Cruise Voucher Giveaway Prizes:** Upon Sponsor’s verification of a Potential Winner’s eligibility and compliance with the Rules, per the process detailed in Rule 9, below (“**Verification Process**”), a Potential Winner will be deemed the winner of the Prize for which (s)he was selected (each a “**Winner**”). Prizes available to be awarded are as follows:
 - a. One (1) First Prize per Monthly Drawing: a \$5,000 Princess Cruise Voucher redeemable for a balcony stateroom on an Eligible Princess Cruise (as defined below) up to fourteen days, plus \$100 on board credit (“**First Prize**”).
 - b. Two (2) Second Prizes per Monthly Drawing: a \$2,500 Princess Cruise Voucher redeemable for an inside stateroom on an Eligible Princess Cruise up to seven days (“**Second Prize**”).

Each Voucher is valid for or toward one Cruise on select Princess Alaska, California Coast, Canada & New England, Caribbean, Europe, Mexico and Panama Canal sailings, up to a maximum of fifteen sailing

days (“**Eligible Prince Cruise**”) , and may only be used by the Winner for him/herself plus one eligible guest. Voucher may not be sold or transferred to, or used by, any other person. Voucher is not valid for cash. Cruise is subject to availability and capacity controlled. Voucher may be used for Cruise fare, government taxes and fees, required Cruise fees and expenses, and crew appreciation only (“**Permitted Expenses**”). Any portion of Voucher that is not redeemed for Permitted Expenses by the expiration date will be forfeited. **Winner and guest are responsible for any Permitted Expenses that exceed the value of their Voucher and for all travel expenses to and from embarkation and disembarkation ports, including all air and ground transportation, pre and post cruise accommodations, as well as the cost of all shore excursions, gratuities, fees, discretionary hotel and dining charges, meals in alternate dining venues, alcoholic beverages, boutique purchases and any other incidental costs or other expenses not specifically set forth herein. A non-refundable, non-commissionable deposit of \$200 per winner and guest is required at time of booking (applies to first two guests in stateroom only).** Deposit will be returned to the guest as on board credit on folio. Voucher is void where prohibited or restricted by law. By redeeming Voucher and/or participating in the Cruise, the Winner and his/her guest each agrees to be bound by all such terms and conditions of the Princess Cruises Passage Contract Ticket available at https://www.princess.com/legal/passage_contract/plc.html. Eligibility for this Voucher, Cruise and future offers is solely within Carnival Corporation’s discretion and factors such as casino play may impact the exercise of that discretion. Certain sailing restrictions may apply. Cruises are subject to availability and Princess Cruises’ booking and cancellation policies found at www.princess.com. Voucher expires two months after it is issued, and must be used to book an Eligible Princess Cruise that completes sailing within one year of issuance of Voucher. If the Voucher and Cruise are not used by the expirations listed above, then they shall be forfeited. Lost, stolen or damaged Vouchers will not be replaced or exchanged. Please see Voucher for additional terms and conditions.

Vouchers are subject to the terms, conditions, and restrictions set forth by Sponsor including without limitation, those listed thereon. Sponsor reserves the right to substitute a Prize for one of equal or greater value if the designated Prize should become unavailable for any reason. Additional Prize award details may be provided to a Winner at the time of notification. Any and all Prize details not specified in these Rules will be determined in Sponsor’s sole and absolute discretion.

All reservations and Cruise arrangements including, without limitation, the dates and times, are subject to availability (as determined solely by Sponsor), and restrictions such as blackout dates including holidays may apply. If Winner utilizes the Prize to book a Cruise with a guest, guest must be 21 years of age or older as of the date of departure unless the guest is the child of the Winner. Minor guest must be accompanied at all times during Cruise trip (including, but not limited to Cruise activities, excursions and all other Cruise-related events) by minor’s parent or legal guardian. Winner and guest must cruise on same itinerary. Any guest of winner (or the Winner if guest is an eligible minor) that is booked using the Voucher or portion thereof must sign and return a publicity release before any ticketing for Cruise occurs. The Winner and guest must have all necessary identification and/or Cruise documents (including but not limited to a valid passport and/or visa (if applicable) and all other necessary travel documents) required for Cruise. Cruise is subject to the terms and conditions of Sponsor’s passage contract. As set forth in more detail in the passage contract, Sponsor reserves the right to refuse to embark any Winner or guest, at any time if, in the sole opinion of Sponsor, a Winner or guest is unfit for any reason for the Cruise. Sponsor shall not be responsible for any

cancellations, delays, diversions or substitution or any acts or omissions whatsoever by Cruise operators or any other persons providing any Prize-related services or accommodations. Winner and guest are also responsible for obtaining travel insurance (and all other forms of insurance) at their option and hereby acknowledge that Sponsor has not and will not obtain or provide travel insurance or any other form of insurance. Lost, stolen or damaged Vouchers, tickets or certificates will not be replaced or exchanged.

The total approximate retail value ("ARV") of all Prizes in the Promotion is \$120,000 (USD).

- 7. Entry Conditions and Release:** By participating in the Promotion in any way, Eligible Entrants and any other individuals who attempt to enter or participate (together "**Participants**") agree to: (i) comply with and be bound by these Official Rules, and (ii) release, indemnify, defend, and hold harmless the Sponsor and other Promotion Parties, and each of their respective parents, affiliated companies, subsidiaries, distributors, retailers, suppliers, printers, advertising and promotion agencies, and any and all other companies associated with the design or execution of the Promotion, and each of their respective past and present officers, directors, employees, agents, shareholders, contractors and representatives (collectively, the "**Released Parties**") from and against any and all claims, expenses, and/or liability resulting or arising from participation in the Promotion, including without limitation from receipt, redemption or use of the Prize (including reasonable attorneys' fees), including, but not limited to, negligence and damages of any kind to persons and property, invasion of privacy (under appropriation, intrusion, public disclosure of private facts, false light in the public eye or other legal theory), defamation, slander, libel, violation of right of publicity, infringement of trademark, copyright, or other intellectual property rights, property damage, or death or personal injury arising out of or relating to your entry, creation of an entry or submission of an entry, participation in the Promotion, acceptance, use, or misuse of a Prize, or the broadcast, exploitation, or use of an Game Play or entry. Released Parties are also not responsible for any typographical or other error contained in the Official Rules or Promotion-related materials. In no event will more Prizes be awarded than the number advertised as being available to be awarded in these Rules.

All Prize details are at the sole and absolute discretion of Sponsor and any depiction of the Prizes, in Promotional materials or otherwise, is for illustrative purposes only. Prizes are non-transferable, non-exchangeable, and non-refundable, and must be accepted by the winner as awarded. Upon any Prize dispute resulting from game play, entrants may file a Prize Claim with the Administrator addressed to Engaged Nation Holdings LLC, 8950 W. Tropicana Blvd., Ste 3, Las Vegas, NV 89147.

A WINNER MUST SUPPLY ADMINISTRATOR WITH HIS OR HER FULL NAME, PHYSICAL ADDRESS, AND SOCIAL SECURITY NUMBER FOR TAX PURPOSES IF THE TOTAL VALUE OF ALL PRIZES AWARDED TO SUCH PERSON IN ANY CALENDAR YEAR EXCEEDS \$599. SUCH WINNERS WILL RECEIVE BY EMAIL A 1099 TAX FORM, WHEN APPLICABLE, PROVIDED BY THE ADMINISTRATOR. ALL FEDERAL, STATE, AND LOCAL TAXES AND FEES ARE THE SOLE RESPONSIBILITY OF THE PRIZE WINNERS. ALL OTHER COSTS AND EXPENSES RELATED TO ANY PRIZE NOT SPECIFIED HEREIN AS BEING PART OF THE PRIZE PACKAGE, AS WELL AS ANY OTHER EXPENSES INCURRED AS A RESULT OF ACCEPTING THE PRIZE, ARE THE SOLE RESPONSIBILITY OF THE WINNER. ANY REQUIRED TAX REPORTING FORMS WILL BE FURNISHED TO THE APPROPRIATE AUTHORITIES.

- 8. Winner Notification and Verification Process:** Potential Winners will be notified by email at the email

address which was provided to participate in the Promotion (the “**Winner Notification**”). There will be an Affidavit of Eligibility and Liability/Publicity Release (where legal) (“**Prize Claim Forms**”) attached to the Winner Notification email. The Potential Winner must complete, sign, have notarized and return the Prize Claim Forms to Sponsor, as directed in the Winner Notification and without modifications, within seven days of send date on Winner Notification, or that Potential Winner will be disqualified and an alternative Potential Winner may be selected, in Sponsor’s sole determination. Upon completion of the Verification Process and Sponsor’s determination that the Potential Winner meets the eligibility requirements and is in compliance with these Rules, the Potential Winner will be deemed a Winner of the Prize specified in his/her Winner Notification, and upon notification of confirmation of winning status, will have two (2) months to claim and use the Voucher to book their Cruise, which must be completed within one (1) year of the award date.

If (a) a Potential Winner fails to complete, sign, return or have notarized the required Prize Claim Forms within the required time period, or (b) if Winner Notification or any other correspondence with a Potential Winner or Winner is returned as undeliverable; or (c) if a Potential Winner is determined to be ineligible for any reason; or (d) if a Potential Winner is not in compliance with any of these Rules or directions from Sponsor or Administrator related to the Promotion or Prize fulfillment if the Declaration is returned as undeliverable or incomplete, that Potential Winner or Winner (if previously verified) may be disqualified in Sponsor’s sole and absolute discretion, and will forfeit any claim to the Prize. In addition, a Potential Winner may waive his/her right to receive a Prize. In case of any of the foregoing situations, Sponsor reserves the right, but not the obligation, to award the forfeited prize to an alternate Potential Winner, selected at random from the remaining eligible entries. Unclaimed prizes may not be awarded.

Sponsor’s decisions on all matters relating to the Promotion, including without limitation selection and verification of winners, is final and binding, and may not be appealed.

9. **Prize Fulfillment:** Each Winner will receive a digital voucher for the Prize won after they have provided the following additional documentation: a valid state or government-issued picture identification card or driver’s license; a social security number for prizes exceeding \$599. Prizes will not be held for participants who do not provide the proper documentation within ten (10) business days of being requested (or less in order to meet Cruise booking timing requirements).
10. **Odds of Winning:** Odds of winning a Prize in any of the Monthly Drawings depend on the number of eligible entries received for that Monthly Drawing, including any eligible non-winning entries that roll over from prior Monthly Drawings.
11. **Agreement to Official Rules:** By participating in the Promotion, Participants fully and unconditionally agree to and accept these Official Rules and the decisions of the Sponsor, which are final and binding in all respects.
12. **Publicity:** Unless otherwise prohibited by law, by participating in this Promotion, submitting an entry and/or accepting a Prize, each Participant grants Sponsor and its designees the right to use such Participant’s name, entry, photograph, likeness, statements, biographical information, voice, opinions, and hometown for advertising and promotional purposes in any media, including social media, including without limitation for this and similar promotions, and in perpetuity, in any and all forms of media, now known or hereafter devised without compensation, review or approval rights, notification or permission, except where prohibited by law.
13. **Privacy:** All personal information submitted in connection with the Promotion is governed by the

privacy policy of Sponsor at <https://www.princess.com/en-us/legal/legal-privacy>.

- 14. General Conditions:** Sponsor reserves the right to cancel or modify the Promotion, in whole or in part, without notice. Sponsor also reserves the right to cancel or modify the Promotion for any reason, including without limitation if fraud, technical failure, or any other factor beyond Sponsor's reasonable control impairs the integrity of the Promotion as determined by Sponsor in its sole discretion. In such an event, Sponsor reserves the right to award the Prizes at random from among the eligible entries received up to the time of the cancellation or impairment leading to the cancellation. Sponsor reserves the right in its sole discretion to disqualify any individual it finds to be tampering with the entry process or the operation of the Promotion or to be acting in violation of these Official Rules or in an unsportsmanlike or disruptive manner. Any attempt by any person to deliberately damage or undermine the legitimate operation of the Promotion is a violation of criminal and civil law; and should such an attempt be made; Sponsor reserves the right to seek damages from any such person to the fullest extent permitted by law. Sponsor's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision.

In the event of a dispute as to the identity of any entrant, the authorized account holder of the email address registered with the account used to submit the entry will be deemed to be the entrant. The "authorized account holder" is the natural person assigned the email address by the Internet access provider, online service provider, or other organization responsible for assigning email addresses for the domain associated with the submitted email address. Sponsor reserves the right to require entrants to show proof of being the authorized account holder.

Sponsor is not responsible for the execution, administration, or conduct of this Promotion, or the selection of winners, and Participants must look to Administrator if they have questions. Released Parties are not responsible for lost, late, misdirected, damaged, interrupted or incomplete Game Plays, entries or transmission errors. Released Parties shall not be liable for any problems that occur during Game Play or otherwise in the Promotion entry process, or in any drawings or winner determination activities, and shall not have any obligation to advise Participants of an incomplete or undeliverable entry or Game Play. Participants are solely responsible for verifying that the entry process has been validly completed. Sponsor shall have no obligation to advise an entrant of an incomplete or invalid entry. All entries become the sole and exclusive property of Sponsor and will not be acknowledged or returned. Entrant is responsible for all online charges incurred with any Internet service provider and/or wireless carrier. Standard message and data rates may apply if entering via a mobile device. Only the advertised number and type of Prizes will be awarded. In the event an error, whether human or technical, results in more Participants being notified that they have won a Prize than the advertised number of that Prize, only the advertised number of the Prizes in these Rules will be awarded based on a random draw from among those individuals making a legitimate claim to such Prize based on an official Winner Notification from Sponsor or Administrator.

- 15. Official Rules and Winners List:** Official Rules are available on the Promotion Site. To obtain a list of Winners, you may mail a self-addressed, stamped envelope to Engaged Nation Holdings LLC, Attention WINNERS LISTS, GREAT CRUISE VOUCHER GIVEAWAY, 8950 W. Tropicana Blvd., Ste 3, Las Vegas, NV 89147. The Winners' List for each Monthly Drawing will be available for 30 days following each Monthly Drawing.

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TERMS AND CONDITIONS

By accepting the Terms and Conditions agreement for *The Princess Casino Great Cruise Giveaway*, the participant:

- Understands *The Princess Casino Great Cruise Giveaway* is a limited time program and will conclude at the date and time predetermined by Princess Cruises.
- Gives consent to the collection and use of personal information for the purposes of administering *The Princess Casino Great Cruise Giveaway* for general marketing, management, and customer service activities. Princess Cruises will not disclose the player's personal information other than for internal purposes.
- Agrees to adhere to all rules and regulations associated with *The Princess Casino Great Cruise Giveaway*.
- Acknowledges they are over the age of 18 and not part of a Voluntary Self-Exclusion Program or on an Evicted Status at Princess Cruises.
- Acknowledges *The Princess Casino Great Cruise Giveaway* and its benefits are for the account holder only. A valid, government-issued photo ID may be requested for any prizes.
- Acknowledges that rewards are not transferable.
- Agrees to "opt-in" to *The Princess Casino Great Cruise Giveaway* marketing solicitations and emails. Users may "Opt-out" of program emails by clicking the "Unsubscribe" link at the bottom of *The Princess Casino Great Cruise Giveaway* emails. You may opt out of Princess Cruises marketing emails by clicking on the "Unsubscribe link in any marketing email.
- Understands revisions of the General Terms and Conditions will be sent to every user via e-mail or provided on *The Princess Casino Great Cruise Giveaway* website. The user is obliged to check the current General Terms and Conditions on a regular basis.
- Understands that information on this website is provided with no express or implied warranty and that the operator and its clients accept no liability or responsibility for any errors or omissions in the content on this site or for damages as a result of relying on information contained within this site.
- Understands the operator and its clients make every reasonable effort to ensure the accuracy and validity of the information provided on its web pages and in its emails. However, as policies, price points, dates, conditions, and information are continually changing, the operator and its clients reserve the right to change information contained on this website and in its emails at any time without notice and make no warranties or representations as to its accuracy.
- Acknowledges the operator assumes no liability for loss or damage of any kind arising from the improper use of the account by the user. The operator is not to be liable for any damages whatsoever arising from the improper use of the account from a third party (i.e., persons other than operator or associates of the operator). The operator assumes no liability for any loss or damage due to circumstances beyond its control (e.g., acts of God). The operator assumes no liability for any loss or damage incurred in the event that a customer requests assistance requiring remote access desktop sharing to correct an issue or technical situation.
- Acknowledges that the operator also has the right to terminate any ongoing games, terminate or block an account or ban a user with or without prior notice, and delete or withhold drawing entries where

applicable. In terminating the contract, the user loses all claims to his/her account and to any services, contents, and virtual goods which become revoked upon termination.

Improper conduct on The Princess Casino Great Cruise Giveaway is strictly prohibited. It includes, but is not limited to, behaviors such as:

- deliberately submitting false or misleading information;
- any attempt to influence the result of a game by collusion, tampering with the program or by any other means contrary to the rules;
- causing malfunctions or failure deliberately to influence the course of a game;
- creating more than one or multiple accounts for one person;
- breaking any other rules set forth in the Terms and Conditions.

Regarding improper conduct, the user will, in particular:

- not make any attempt to decompile or reproduce the software used on The Princess Casino Great Cruise Giveaway and will not interfere with it in any other way and will not develop any software that interferes with The Princess Casino Great Cruise Giveaway or client-server communications;
- not use any type of software permitting the use of artificial intelligence, allow opponent profiling or user collusion;
- not use any software which, at the operator's sole discretion, is regarded as a program that would allow a user to cheat, or give a user an unfair advantage;
- refrain from using any scripts which are not authorized by the operator;
- not use any software which allows the user to analyze, reproduce, or interfere with the website and the games and/or their programming in any other way;
- not use any program causing an excessive burden on the server.